



# Still dealing with your storm-related issues? Where can you go for help and resolution?

A Public Service Forum of United Policyholders, a non-profit entity operating nationwide to assist insurance consumers

**MONDAY MARCH 13<sup>th</sup>**  
Mandeville Community Center  
(Across from City Hall)  
3090 East Causeway Approach  
Mandeville, La.  
7-9 PM

**TUESDAY MARCH 14<sup>th</sup>**  
Northshore High School  
Cafetorium  
100 Panther Drive  
Slidell, La.  
7-9 PM

**Forum Moderator: Christine McPherson**  
Louisiana Coordinator for United Policyholders

## FORUM GUESTS

**State Senator Julie Quinn**  
*Policyholder Legislative Action*

**Bernard Smith**, Former Mayor of Mandeville  
and Attorney - *IT'S TIME TO SPEAK OUT!*

**Tom Thornhill**, Former State Representative  
and President of the Trial Lawyers  
Association, Founder and Senior Partner of  
Thornhill Law Firm – *Valued Policy Law and  
Policy Language That Will Allow For Recovery.*

**Paige Rosato** -The Rosato Law Firm  
*Statute of Limitations and The Importance of  
"Bringing Back" Attorney's Fees For Bad Faith  
Insurance Claims Practices.*

**Dickie Patterson**, Former Deputy  
Commissioner of Insurance for the State of  
Louisiana from 2003 to 2005. He is currently  
Counsel in the firm of Baker, Donelson,  
Bearman, Caldwell & Berkowitz: *Comments on  
Legislative Efforts Relative to Public Adjusters.  
(Tuesday Only)*

**Rolando Gonzalez**, PA - President/CEO-Gulf  
South Solutions-*What Can a Public Adjuster  
Do for You?*

**David Heemann**, CES, CMI, RMR, JD,  
Expert/Forensic Consultant -*The Construction  
Jigsaw Puzzle - Putting Your Pieces Back  
Together*

**Forum Presentations Followed By Audience Participation**  
**Here's a chance to ask your question or tell your story**

Public Officials Have Committed To Hear our Concerns: Covington Mayor Candace Watkins, State Representative A.G. Crowe, District 76-Slidell, Zella Walker, Council Member III, District C, State Representative Tim Burns, District 89-Mandeville.